



## Welcome

*2008 has now passed and as we are now well into 2009, a large number of SMEs are failing and unemployment increases are looming.*

*However, I am delighted to say that Cresswell is continuing to pull out all the stops to keep providing its high quality cleaning service and so far is having another successful year.*

*We achieved a number of new business sales last year and employee turnover is still at only 5%, well under the industry norm. This is, of course, only possible because of our loyal clients and the hard work and dedication of our staff, so I would like to thank all our new and existing customers and staff for their support during this testing time.*

**David McLeod, Managing Director**



## Service is everything!

**Cresswell has been continuing to expand and is now adding fresh services to its ever growing portfolio. It can now boast a range of brand new services to assist in providing the perfect one stop solution for any Facilities Management Team.**

### Interior plant displays

Cresswell offers a range of displays that are planted with lush, high quality plants chosen from a range of interesting specimens to suit the environmental conditions of any office. Various types of containers are available, such as round brushed aluminium and square tapered polished fibreglass. All containers are very high quality, and which one is chosen will depend on the décor within the offices and/or the personal choice of the client. The square tapered units are available in virtually any preferred colour but there are many other containers and styles available to choose from. Cresswell will visit client sites and conduct a review of the space and advise on the best solution, particularly

as some plants cannot be used in certain areas due to light or space restrictions.

### Asbestos can kill!

Each year 4,000 people die of work-related asbestos diseases and this number is still rising. Buildings (domestic or commercial) that were built or refurbished before the year 2000 may well contain asbestos.

It is not always necessary to remove asbestos but it is advisable to log and identify its presence in a building. Cresswell prides itself on its fast response to customer requirements, safe work practices and professionalism and now offers a service providing onsite attendance and under sealed conditions, taking samples from areas which may be contaminated and sending them to specialists for analysis. Within 24 to 48 hours the results are back and the company can then offer a range of solutions from containment and tagging to removal and disposal, ensuring that personnel are continuously protected in the work environment.



## Charity support

As a company certified to BS.EN.ISO14001 and active in its Corporate Social Responsibility and sustainability projects, Managing Director David McLeod, as a former runner some 20 years ago, took part in a popular 5km run in Battersea Park last September to raise money for Trees for Cities.

This worthwhile cause raised funds to create a beautiful wildlife garden for children at a South London school, planted street trees for the people of East London to enjoy and planted trees in London woodlands to encourage wildlife into the city.

After a training regime he found harder than expected, David finished the run with all the family there to cheer him on.

David would like to thank all those who supported in donating valuable funds and more information can be found at [www.tree-athlon.co.uk](http://www.tree-athlon.co.uk)

## What customers say...

*"I worked with David McLeod and the Cresswell team in a previous role over thirteen years ago and it was only due to a merger with another company that we were separated. When I gained a new role, I had no hesitation in contacting Cresswell and now use them for all our cleaning needs. The management team is exceptional, staff are courteous and the whole operation at Cresswell is extremely professional."*

**Helen Tucker**

Finance & Operations Assistant, JCA Group

# The complete matting solution

**In a commercial building, the matting solution must take up the essential challenge to bring optimum satisfaction to end-users and their visitors as it is the first thing a customer or prospect sees when entering. No two entrances are the same and therefore do not require the same solution.**

An entrance could have a prevailing wind, a canopy or a different volume of footfall, all of which make a difference to the type of matting required and Cresswell now offer all types of matting solutions ranging from:

### Standard Loose Lay Serviced Matting

Proven to be tough, durable and effective, this product can either be rented or purchased. It is available in standard and/or special sizes, and can be serviced at a frequency specified by the client and regularly exchanged for freshly laundered mats.

### Loose Lay Logo Matting

This high definition mat can be printed either with a company's logo or message. With a huge colour and shade choice available we can match a company's livery and the matting can be purchased with or without a regular service option as offered with the Standard Matting.

### External Scraper Matting

This type of matting is designed to remove moisture from people's feet before they enter a building. It is available in a range of standard sizes and easily maintained. There are two types of external scraper matting; 'Loose Lay' and 'Fixed'. Both are easily maintained, but 'Fixed' is most suited to heavy foot traffic areas, therefore giving it longevity and durability.

### Internal Fixed Entrance Matting

This matting comes in two types, a Grid System or a Tile System. Cresswell is independent and can offer fixed matting systems from a range of leading manufacturers in order to satisfy specific requirements.

### Other Matting

Cresswell can also offer Wet Area Matting for use in a leisure centre's or company's shower facilities. Industrial wet area matting is also available for wash up areas and the like within a commercial kitchen. Anti-fatigue matting can be supplied for static work stations where personnel are on their feet for prolonged periods and need to minimise the stress on their legs and feet. Additionally, whatever your needs for Electrical Matting in your switch room – Cresswell can now supply the correct matting for the job.



If you have a matting issue whether new build, refurbishment or a potential health and safety problem, please call us on a no obligation basis and we will arrange a visit in order to carry out a site survey. Advice is free and independent, and we will also give you a full choice of options and alternatives. Ultimately Cresswell can supply, fit and maintain any matting requirement.

