

Welcome

It's been six months since our last newsletter and what an eventful time it has been. With the ever escalating costs of running a business, Cresswell is looking at ways to be more inventive in its operations and increase its cost savings, whilst at the same time be more environmentally sensitive in the way we do things.

We will continue over the next few months to be very focused on these areas and, after signing up to the Mayor's Green Procurement Code for London, will be letting you know of any new developments as and when they happen.

David McLeod, Managing Director

Slips, trips and falls



With health and safety being a main priority and with an on-going commitment to improvement, Steve Woodcock, Operations Manager recently attended a one day course run by the Health & Safety Executive.

The course was held at EEF in South London and covered all aspects of preventing slips and trips, footwear and floor cleaning, manual handling advice and managing chemicals.



Brunel University recognises expertise in Cresswell

A world-class university in West London has recently chosen Cresswell, cleaning and facilities management to take over its external cleaning contract.

Brunel University, which is over 40 years old has recently undertaken a £250 million campus redevelopment programme. After receiving completed tenders from a large number of companies, Brunel chose Cresswell for its wealth of experience in external cleaning and was one of the final eight to be shortlisted. Following one to one meetings with the senior management team, the contract was then awarded to Cresswell.

For the next three years, with an option to extend for a further year, Cresswell staff will cover the external cleaning for the whole of the large and recently renovated campus in Uxbridge, consisting of five sites covering a total of 201 acres. Responsibilities will include all external cleaning, including litter

picking and sweeping, using both mechanical and manual methods, graffiti removal, bin emptying and pressure washing, and the removal of small spillages. The university has also recently been selected to be listed in the Pre-Games Training Camp Guide, issued by the London Organising Committee of the Olympic Games.

David McAuley, Waste and Support Services Manager said, "We were impressed by the knowledge Cresswell has in this type of specialist cleaning and its understanding of the needs of the University made it a natural and obvious choice."

"Cresswell is delighted to be working with such a well-known and established university and it can be sure that we will provide the highest quality of service which all our other customers have come to expect. We are looking forward to working with the whole team at Brunel immensely," says David McLeod, Managing Director.



Park Mark award for Woking Borough Council

One of Cresswell's respected customers, Woking Borough Council has recently received the 'Park Mark' Safer Parking Award.

The scheme is promoted by the Association of the Chief Police Officers (ACPO) and managed by the British Parking Association, an independent professional association dedicated to promoting and representing knowledge and standards in every type of parking facility. To meet the award, each car park is independently vetted by representatives from the Police and The British Parking Association to show the facility is properly managed and maintained with cleanliness being one of the main criteria.

Cresswell has been looking after the cleaning of five multi-storey car parks and public areas and eleven surface car parks in the borough of Woking for the past eighteen months and the Council was so impressed by Cresswell's standard of cleanliness that it has now added additional services such as extra cleaning in the drop off zone, incorporating scrubbing of floors, barrier and hand rail cleaning and cleaning the state of the art Parking Control Office.

Keith Goodger, Senior Engineer – Parking/Traffic at Woking Borough Council said, "We are delighted to have been recognised for our high standards within the car parks and in particular how clean the areas have become over the last year or so since Cresswell started working with us."

Tip top builders' cleans

Cresswell not only has a wealth of cleaning experience, but it also has extensive experience in providing a **one-stop shop** for specialist cleans including Builders' Cleans.

Following an office fit, Cresswell's highly trained staff are on hand 24/7 to carry out a full range of cleaning services such as:

Toilets and shower blocks All aspects of cleaning, including descaling sanitary ware and vitreous china plus cleaning of ceramic tiles and mirrors.

Window cleaning With experience of using cradles, bosuns chairs, abseiling and all types of access equipment compliant with all health and safety laws.

Dusting ledges at any level

Carpet vacuuming and full carpet and upholstery cleaning service The cleaning team is trained to be able to assess the type of carpet or upholstery and the appropriate method to achieve the very best results for a pristine finish and whilst ensuring first class results by using the correct chemicals and techniques and whether a wet or dry method should be used.

Hard floor cleaning Incorrect and potentially harmful treatments may damage flooring or cause it to become slippery with obvious consequences. Trained staff identify the numerous types of flooring and can recommend and carry out the very best and most appropriate treatment to return your floor to its former glory and maintain it to look great and in tip-top condition.

Prize draw for all enquiries for tenancy cleans

Cresswell can carry out end or pre tenancy cleans including carpet and upholstery deep cleaning and cleaning of soft furnishings. A laundry service is also available. Should it be required we can also provide tailor made welcome packs as specified by the client as part of our service.

We are just a phone call away from eliminating all the administrative nightmares of controlling this service.

If you would like Cresswell to quote on any of the services above or daily office cleaning, please contact us to discuss your requirements on:

Freephone 0800 917 5911,
020 7252 1101 or email to
info@cresswellservices.co.uk

All enquiries will be put into a prize draw and you could win a bottle of champagne!



Computer cleaning

Computer cleaning should be a priority for any office. A study has shown that a keyboard can sometimes harbour more filth than the average loo seat and house millions of bacteria which can cause diarrhoea and vomiting.

A recent article in The Guardian newspaper stated that a keyboard had to be removed from an office because it was five times dirtier than a lavatory seat and home to 150 times the acceptable limit of bacteria.

Skilled staff at Cresswell can carry out extensive computer cleans in your office whilst causing little or no disruption.